



SHOPLIFT In Progress

IN PROGRESS WATCHED
 Location of the incident / time delay
 Suspect location
 Caller information / security?
 Description of shoplifter
 Keep the caller online if possible and the person is being watched.

SHOPLIFT Report





IN CUSTODY?
 Location of the business / location inside of the suspect
 Caller information
 Suspect male / female/ juv / adult / priors
 Any problems / injuries

SHOTS FIRED

Location of the shots
 Time delay
 Injuries / extent / number of persons involved
 Suspect full description / DOT
 Caller information / involvement / witnesses

Keep the caller on line only if the person is safe
 Obtain name number of all callers.

SHOTS FIRED

-  Shooting Call – several people shot CPR
-  Professor at a college killed three on campus
-  Susp male at Motel 6 ended up with two officers shot upon arrival
-  18 year old kills 5 injures more with a shotgun at a mall area, eventually killed by police


SHOTS FIRED

SCHOOL SHOOTING
 Location of the shots / Time delay
 Shooter / description / known? / where now / type of weapon(s)
 Injuries / extent / number of persons involved
 Location of injured
 Caller information / involvement / witnesses / where now

KEEP ON LINE IF POSSIBLE – IF CALLER IS NOT IN DANGER

SHOTS FIRED

SCHOOL SHOOTING

 14 year old school shooting at a Tech Academy, listen to the problems encountered with transfers, important to discuss.

SHOTS FIRED

ILLEGAL DISCHARGE
(considered just sounds of gunfire)
 Location or direction the shots came from
 Time delay / number of rounds / caliber
 Circumstances / known / hunting / other
 Able to provide description
 Could this be fireworks

SUICIDE

CONCERNED PERSON CALLING
 Where is the suicidal person/ person info
 What are the circumstances
 Caller information / involvement
 Weapons / drugs / alcohol / mental illness
 History of this / outcome
 Phone number into the suicidal person

In the event the caller does not know where the person is but has a landline #, a reverse ALI will work. If this is a cell phone – different areas have different levels of ability to find a location – do what you can.

SUICIDE

SUICIDAL PERSON CALLING
 Location of the person
 Person name / DOB / Has the person harmed self? / Is there a plan / What is the plan
 Keep on line
 Determine weapons / alcohol / drugs / mental condition / lethality / severity of threat / hx

SUICIDE

WHAT TO SAY TO A SUICIDAL PERSON Have you harmed yourself?
 Do you have a plan? What is the plan? Have you done anything yet? Do you have a gun? (pills) What happened today? What is going on? Talk to me about wanting to do this. Tell me about it. I'm interested in listening to why you want to do this.

SUICIDE Calls

- Resort fall from 14 floor, boyfriend claims suicide, did have a prior domestic violence, was decided to be a suicide.
- Sons suicide
- Suicidal man in a phone booth

SUSPICIOUS

CIRCUMSTANCES / PERSON / VEHICLE
 Location of the incident
 What is happening / time delay / now
 Descriptions of persons / vehicle
 Caller information / contact person
CALL TYPES: Person watching children / screaming / crying / prowler / cruising / sounds / noises / unusual circumstances

THEFT

THEFT NOT TO INCLUDE
BURGLARY/ROBBERY/SHOPLIFT
 Location of incident / What was taken
 Time delay if any / in progress
 Caller information / how involved / victim
 Suspect if known / seen / descriptions / vehicle

THEFT

CALL TYPES

Theft from residence / yard / party / bicycle
 Pets / items from business not for sale / employee theft / from vehicle / theft auto parts and accessories / vehicle alarm

VANDALISM

Location of the incident
 Caller information / involvement
 What happened / is happening
 Describe the activity / damage / event
 Any suspects / descriptions
 Witnesses

CALL TYPES: Graffiti, TP, egging, keying, mailbox, landscaping damage

Malicious Mischief – Intentional

VEHICLE THEFT

Location the vehicle is missing from
 Time the vehicle was last seen / witnessed
 Caller information / involvement / Reg owner
 Vehicle description
 Behind on payments
 Know who took it
 Divorce or dispute over vehicle

VEHICLE THEFT

TAKING A VEHICLE WITHOUT PERMISSION – The registered owner knows who has it but has not authorized the use of the vehicle

OVERDUE VEHICLE – The registered owner has given permission but the vehicle has not been returned in a reasonable time

VEHICLE HIT AND RUN

FAIL TO STOP AND ID

Location of the incident / time delay
 Injuries to persons
 Caller information / victim / witness
 Victim of unoccupied known
 Running vehicle description / DOT

VEHICLE ABANDONED

Location of the vehicle Private property
 Description of vehicle / plate also
 Estimated length of time at this location
 Damage to vehicle
 Hazard at this location
 Caller know the owner
 Anyone seen around the vehicle

VEHICLE RECOVERED

Location of the vehicle / agency reporting
 Agency recovering / Signed stolen NCIC?
 Description of vehicle / condition / driveable
 Will vehicle be towed
 Owner responding

VEHICLE PLATES/TABS

STOLEN PLATES / TABS

Location of incident / witnessed
 Caller information / registered owner
 One plate or both
 Number on plate or tabs

Check agency policy on one plate missing

VEHICLE IMPOUND/REPO

REPO – Repo company advises 911 of the impound, advising location, time, and description of the vehicle, list in repo book

IMPOUND – Impound books are kept on all vehicles impounded by law enforcement. Information such as who the owner should contact is included in the information

VEHICLE ACCIDENT

Location of the accident
 Injuries / number and extent
 Blocking traffic
 Number and description of vehicles
 Caller information / victim / witness
 If not at location / how long ago

VEHICLE ACCIDENT Calls

-  Accelerator stuck
-  Woman states she was hit by a car and was traveling 70 mph – ended up crashing
-  Reporting a crash
-  Sinking in a pond, did drown – what advice was best?

VEHICLE DRIVING COMPLAINT

Location of the incident / time delay
 What is happening / description of activity
 Caller information / wish contact
 Description of vehicle involved / location now


Car / truck / boat / motorcycle / all terrain

VICE

PROSTITUTION / VICE / OTHER


Location of the activity
 Happening now
 Describe the activity
 Persons involved description
 Caller information / wish contact

WEAPONS



Location of the violation
What is the situation / persons involved
Type of weapons / quantity
Caller information

WEAPONS FOUND



Location of the device / type
What is the situation / dispose
Owner known/ whose property
Caller information / location / contact