

### INDECENT EXPOSURE

- Location of the incident / time delay
- Was the caller the victim / where is victim
- Suspect description / direction of travel
- Describe activity
- Caller information

No victim / no crime  
Dispatch can put it out as information – no victim.

### MENTALLY ILL SUBJECT

- Location of the person
- Type of activity / Injuries / danger to others
- Time delay / happening now
- Is the person known by the caller / history / meds known / dangerous history
- Violent behavior / history
- Caller information

### MENTALLY ILL CALLING

- Determine the problem
- Obtain caller name / DOB / location
- Check chronic file
- Listen to the person to determine problem
- Do not ridicule or tease / reassure
- Determine action to take if any

If the need cannot be determined due to unintelligible ramblings – SEND for a welfare check. In the event there is ANY indication of medical / fire – SEND appropriately.

### MENTALLY ILL Calls

- Woman calls to report she is dead
- Wife on freeway with husband having a panic attack, police taser him and he dies.

### OBSCENE PHONE CALLS

- Location of victim / victim calling to report
- When did this happen
- Suspect known / threats made
- Answering machine / caller ID / Star 69
- Caller information

Dispatch to victim    Determine policy to report

### MISSING PERSON / CHILD

*"There is no 24 hour waiting period of time!"*

- Person missing from where
- Since when
- Describe the circumstances
- Who is the missing person to the caller
- Suspect known or person suspected
- Caller full information / location to contact

### MISSING PERSON

- FOUND NOW
- Location of the person / circumstances
- Disoriented adult / child
- With caller now
- Description of person found
- Caller information
- Advise to remain at the location for contact


### MISSING PERSON Calls

- Missing 6 year old in flying saucer
- Octamom reportedly made the call after her five-year-old son went missing from the front garden, was found coming home from a walk.
- Mother reports 5 year old daughter missing, was found murdered suspected mother was involved in the death from a video of a family friend with the child entering a motel.




### RAPE


Location of the incident / location of the caller  
 Injuries / Caller victim  
 Location of victim  
 Suspect information  
 Time delay / Direction of travel if applicable  
 Circumstances / suspect known to victim

*Note: Speak to the victim if possible*



### RAPE Calls


-  Police officer accused of rape
-  Rape alert subject at door – the Call Taker has a bit of attitude
-  Woman was confronted at her place of work – notice the rape trauma statements.






### ROBBERY ARMED


Location of the incident / time delay  
 Suspect information / weapon / description of person / vehicle / DOT  
 Injuries? / what happened? / victim calling?  
 What was taken

**Note: Car Jacking with weapon, same type of call different classification – change to fit agency criteria**




### ROBBERY Calls

-  Robbery person reporting he has been shot
-  8 minutes TX Max robbery, possible hostages
-  Woman reporting she was robbed at gunpoint



### ROBBERY / STRONG ARM

PURSE SNATCH / CAR JACKING NO WEAPON  
 Location / time delay / injuries  
 Suspect description / direction of travel  
 Injuries  
 Victim caller  
 Full information



### RUNAWAY JUVENILE

Home address of the child  
 Parents calling / full information  
 Circumstances / why does the parent believe the child is a runaway  
 History / description / suspicious circumstances

