




EMD Call Reviews

Chain of Survival

Time Life Critical



How To Use

EMD programs differ throughout the country and world. We have provided you with a collection of EMD 911 calls that may or may not match your chosen system.

If you find a call that does not meet your standards, the highest learning experience is to 1) compare and contrast 2) analyze what tool, best practice, skill, or knowledge may be missing.

Most call takers performed in the most skilled, compassionate and professional manner.



What is the First Priority?

Send information 1st


Location to send

- House or apartment
- Business
- Cross streets

Phone number

- Caller information
- Caller on scene / # inside

PreArrival is after send



Best Use of Calls?

When reviewing the calls several items to notice are helpful in developing the trainee's understanding.

1. Was SEND information first.
2. Did the EMD stay online with the caller – vital when conditions can change.
3. Were transfers handled properly?
4. Was the EMD able to determine the correct call type and priority and offer the caller assistance.



Time / Life-Critical

Chief Complaint Types

Pre-Arrival Samples



Time / Life-Critical Events


- INHALING / HAZMAT
- CPR
- CHOKING
- DROWNING
- ELECTROCUTION
- PREGNANCY / CHILDBIRTH
- OBVIOUS DOA



CO / Inhalation / Haz Mat

Many of these calls involve respiratory distress.

- 4 min
HazMatSOB3.mp3



CPR PreArrival

- 17 min
CPR78Y.mp3
- 10 min
CPR61NoHx.mp3
- 6 min
CPRWife.mp3




Choking

- 4 min
ChokingBaby.mp3



Drowning

- 5 min
Drown12Y.mp3
- 9 min
DrownRelay.mp3
- 2 min
DrownRiver.mp3



Electrocution


- 5 Min
Electrocution.mp3
- 2 Min
Electrocution2.mp3
- 3 Min
Electrocution3.mp3

Three members of a family who were electrocuted by 13,000 volts while trying to erect a radio antenna – it hit a power line.



Pregnancy / Childbirth

- 3.5 min
BabyDelivery.mp3
- 12 min
BabyDelivery2.mp3
- 8 min
BabyDelivery3.mp3



OBVIOUS DOA

Patients found identified as obviously DOA require a combined response and generally are brief. It may be important to stay online with family members who may be alone in distressing circumstances.

- 2 min
BillyMays.mp3
- 2 min
ObviousDOA.mp3