



# **9-1-1 EMERGENCY COMMUNICATIONS MANUAL**

*\* Fourth Edition \**

Police - Fire - Medical Communications  
Call Receiving • Dispatch • Crisis Intervention  
Stress • Liability • Enhanced 9-1-1 • Crisis

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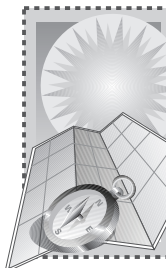
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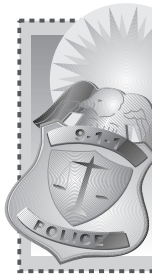
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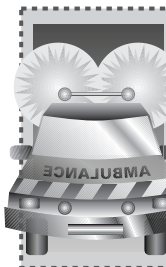


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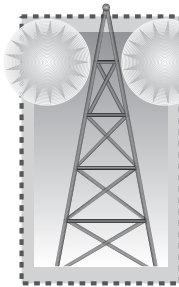
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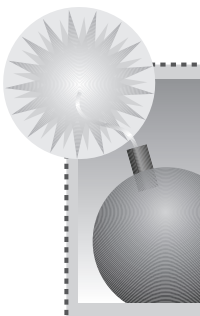
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